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WE NEED MORE REFUGEES IN ESTONIA TO CREATE A SYSTEM...

THE ROLE OF NGO-s AND LOCAL MUNICIPALITIES

### Background of Estonian refugee situation

- Estonia joined in 1997 with Geneva Convention
- From 1997 to 2016 by total, Estonia has had the smallest number of asylum applications in EU
- There were **226** applications and **97** positive answers to asylum seekers in year 2015 (and 147 applications and only 20 positive answers in 2014)
- 2 reception centres (Vao and Vägeva)
- Estonian governments has agreed to receive **550** refugees within the EU resettlement program
- NGO-s in Estonia in this field: JMC, Estonian Centre of Human Rights, Estonian Refugee Council, IOM Estonia.

### What was a small number for a state in 2015?



#### European Union

Population: 506,000.000 Refugees: 1,000,000



#### Lebanon

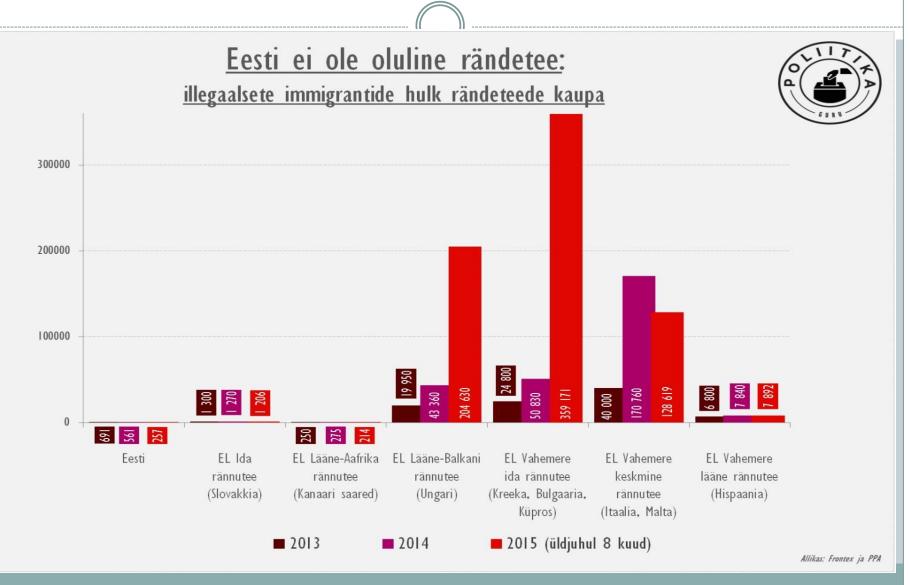
Population: 5.800.000 Refugees: 1.300.000

### The background of the situation

#### Reasons for such a small number in Estonia:

- -Estonia lacks the ethnic and cultural communities who originate from these countries
- -...therefore we lack people who could be the mediators for the newcomers
- -Estonia is not on the way of main migration roads (very often refugees`arrival to Estonia is accidental)
- -Estonia is not only on the map for refugees but it is also lacking from the map of smugglers

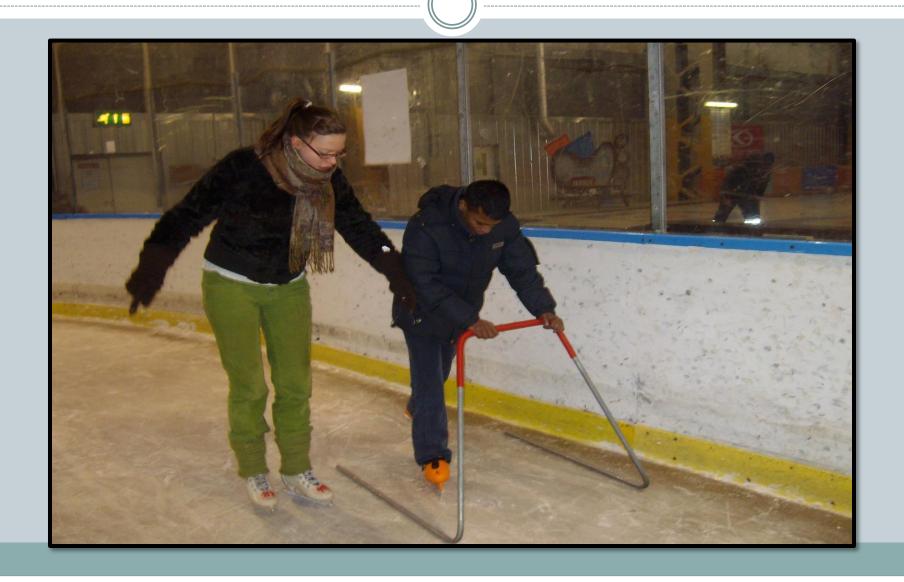
### Estonia is not on the map for migrants



### That is why we do not have a system... Challenges for Estonian reception system

- Local municipalities have not been actively involved in reception system for more than 10 years (because of the low number and because the housing is done through private sector)
- Local municipalities (incl. large cities like Tallinn and Tartu) lack the work experience of receiving refugees
- There is no professional, specific psychological assistance for refugees (which could focus on this group of people)
- There are not enough interpreters for services (in medicine, school system, job market agencies etc.)
- At the moment, everything in the everyday practice of integration process goes through NGO-s
- We have to learn from practices of European states
- ! But first we have to create a cooperative system between local municipalities and NGO-s

## JMC support services



# What do we do? JMC support persons

- JMC have about 30 support persons for a work with refugees (incl 1 from Iraq and 1 from Kashmir), we have about 60 clients
- What are the tasks for support persons?

## The main objective is to create a bridge which could help refugee better to integrate to

- -new social environment (networks, jobs, communities)
- -new cultural environment (traditions, norms, values)
- -new legal and political system (legislation, rights, state policy)

### The main activities for the support person is to help...

- -to communicate with different institutions and services (migration office, local governments, schools, medical services etc)
- -helping to communicate with Unemployment Fund
- -to cope with cultural / psychological problems
- -to help to study Estonian language

## The cooperation between JMC and Tartu City Council



### Local multilevel governance?

 In cooperation with city coucil, our idea is to create a multilevel team in Tartu who'd assist a refugee (at least) for 1 year:

Case manager (Tartu city)

JMC support person Unemployment Fund

Services and networks

(schools, churches, cultural centres etc.)

### What do we need to do?

- Regular roundtables with the team
- Cooperation with different networks
- Co-creation with the refugees
- To implement a good planning for refugees
- To train interpreters and psychologists for this target group
- To develop studies of Estonian language for more appropriate learning process

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## Refugees, welcome to Estonia and help us better the system!



### Thank you very much!

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