SO ME CO

Social media workhop

Union of the Baltic Cities, Minna Valtari 16.4.2015

Blog: #SomenHermolla

News: #Somenkieliset

someco.fi/blogi en.someco.fi







- Digital marketing, strategic use of social media
- Consultant and coach
- Founder and Chief Exececutive Officer at Someco Ltd.
- Public Relations Strategy and Execution 2010 (New York University)
- Master of Science (Economics and Business Administration), Åbo Akademi 2009
- Federation of Finnish Entrepreneurs, Member of the Board since 2013
- Federation of Finnish Entrepreneurs, Chairman of the Committee for Young Entrepreneurs 2015





Agenda

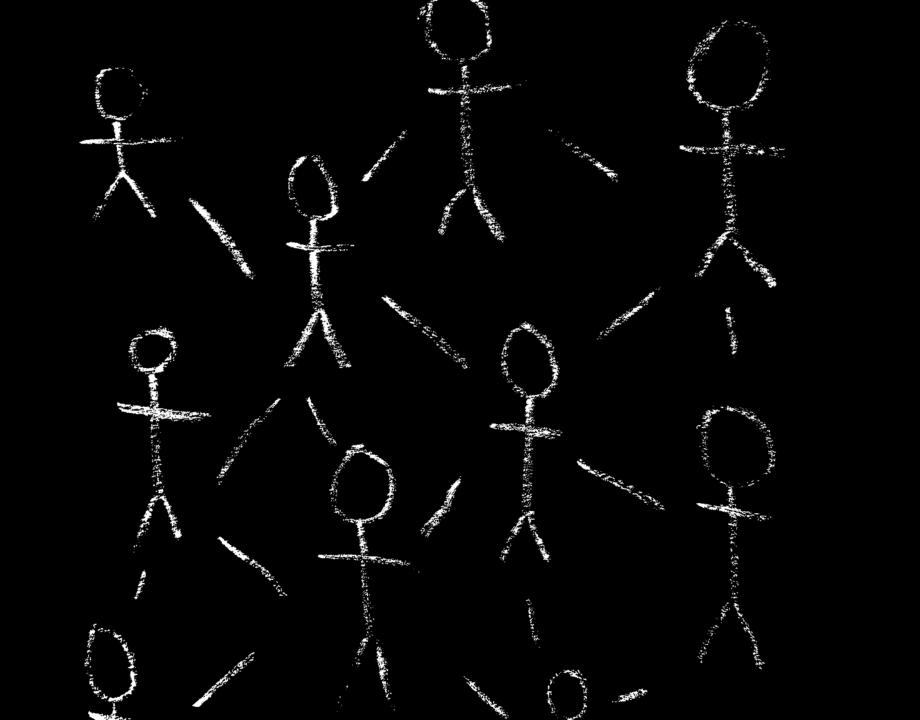
```
9.00 The state of social media and of online communications
10.00 Facebook + workshop
10.30 Twitter + workshop
11.00 LinkedIn + workshop
```



SO ME CO

The state of social media and online communications

Digital world is based on human relationships



We can be heard and noticed

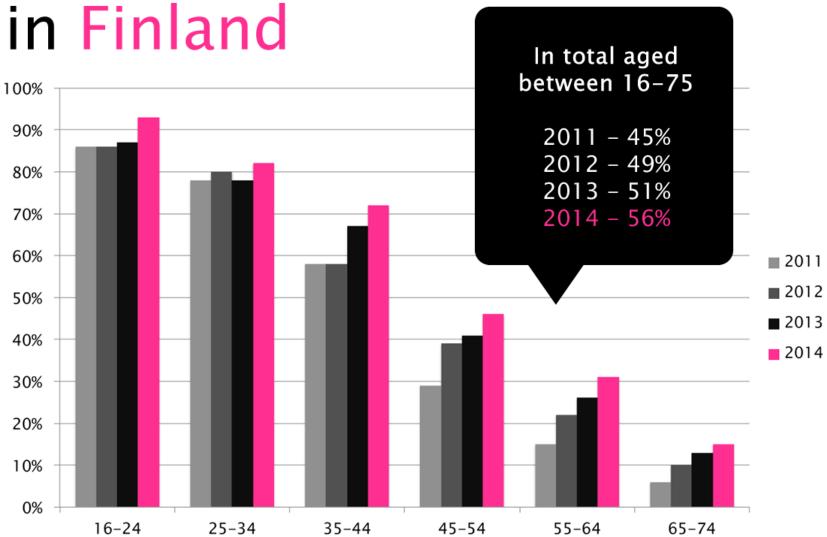


If we are active and participate in content production



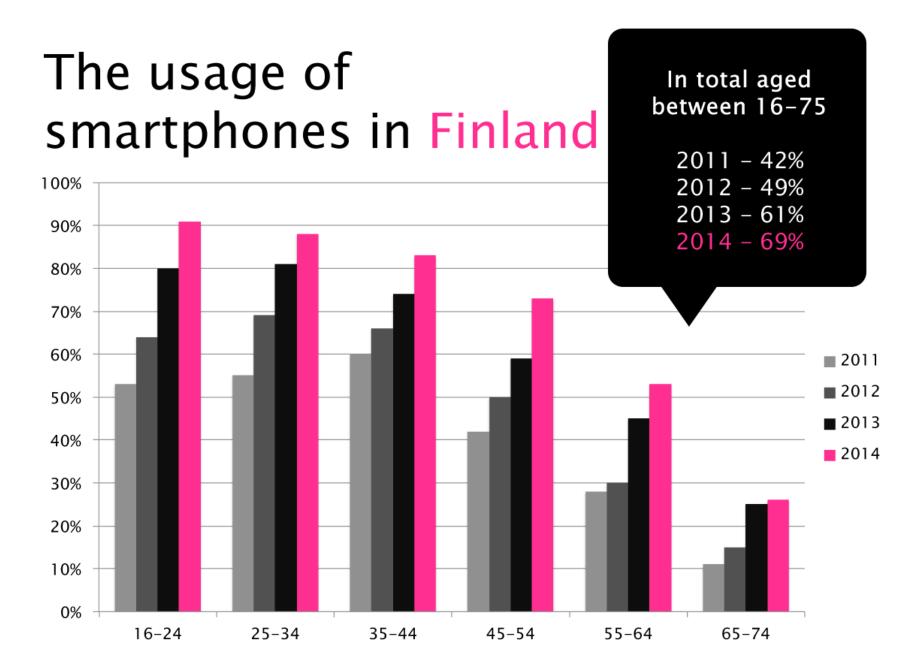
Social media in Finland

The usage of social media



Source: The annual statistics from the use of information and communications technology by Finns, Statistics Finland





Source: The annual statistics from the use of information and communications technology by Finns, Statistics Finland



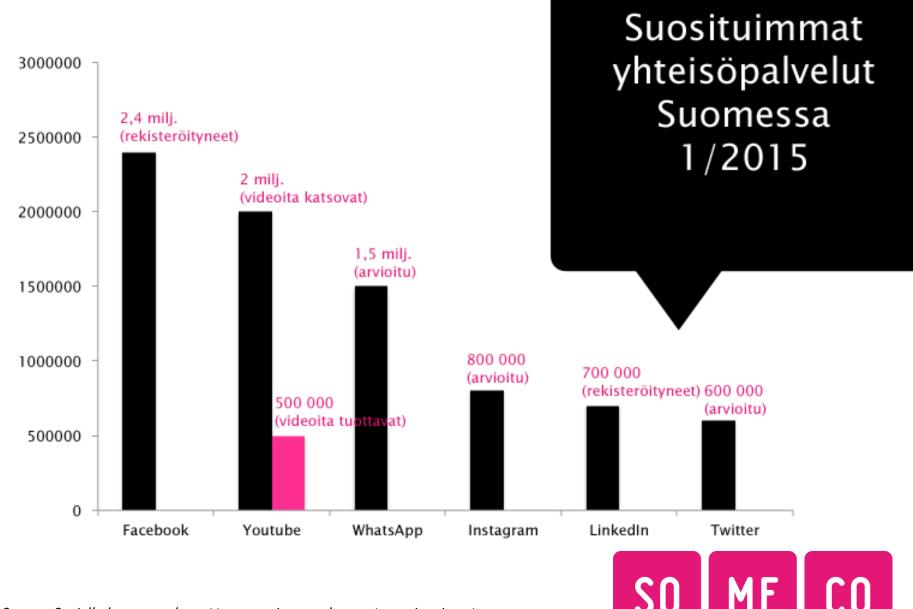
65 % of Finns use smartphones. Almost 50 % of houselholds have tablets.





Transparency





Source: Socialbakers.com, http://www.toninummela.com/suomi-twitter/, http://www.toninummela.com/suomi-tube, http://yle.fi/uutiset/suomalaiset_vahvasti_facebook-kansaa_whatsapp_toiseksi_suosituin/7707216



Do not buy media. Be the media.



Online trends in 2015





Promote with an Ad

Suggest to Friends

SpatialMatch™ is a Real Time Hyper Local Search plug-in for Agent & Broker websites.

Try It at: http://spatialmatch.net/beta

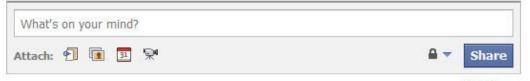
Attend Weekly Webinar: http://spatialmatch.net/re altors.html



See All 04 0 ***

SpatialMatch

Video Wall Info Photos Boxes





This is the kind of feedback we're getting on hyperlocal search Real estate agents at the Inman tech conference are excited about what SpatialMatch can do for them and their web sites.

July 30 at 1:55pm via HootSuite · Comment · Like · Share



SpatialMatch Check the video from SF Inman connect...Be sure to vote for SpatialMatch after watching (that's of course, if you think we deserve it :-)



Inman TV | Inman News

www.inman.com Inman News is the real estate industry's most authoritative source of market conditions, business trends, technology, real estate and financial news.



Lauryn Eadie Just signed up today and can't wait to start using it and for the IDX implementation!!!

July 28 at 10:25pm · Comment · Like · Flag

Create an Ad

Q Options

Connect With More Friends



Share the Facebook experience with more of your friends. Use our simple invite tools to start connecting.

More Ads









Brändää sivusi

Lisää yksilöllinen kansikuva ja esittele tärkeimmät uutisesi sivusi aikajanalla.



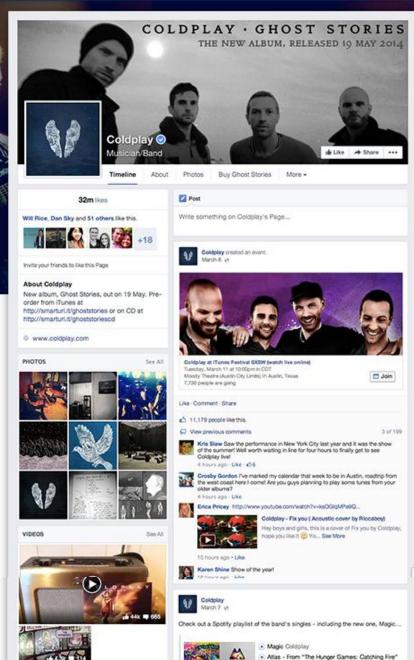
Korosta tärkeimmät asiat

Kiinnitä uusi julkaisu sivusi ylälaitaan joka viikko, jotta ihmiset näkevät, mikä on tärkeää.



Hallitse kaikkea yhdessä paikassa

Voit nähdä viimeaikaisen toimintasi ja vastata yksityisviesteihin sivusi ylälaidassa.







Barack Obama

@BarackObama Washington, UC

This agreement is our by # Ohmmuseurs categorings stuff.

Towards from the President are signed -RO.

ritip #www.franckoloans.com





(b) settle low Barriel Obarrie 3-40404 in the Drivel Stoke

Tweets

Passing Following Followers



BarackObama Baradrobama

Help bring someone new into this campaign today. Find a National Day of Action event near your DEA HD/96GRGF6 #Dhama2012

5 NO LUGO



BarackObama (seed co-ms

hyoubit enjoyed the President's tweets, continuorsy—he'll sall make. frequent appearances here. More on this change, OFA BOWEPd2Z: 19 10 22 800



BarackObama Barack Obama.

Welcome to a new girBarackObarna, From now on, Mobarna2012 staff will manage this account tweets from the Prosider will be signed." BO."

TRANSPORTER



BarackObama Barack Obama

Hosting a congressional picnic at the White House, Watch live. wh goolyo

the con-



BarackObama torsit Chains

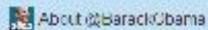
Follow Barack Obama on Twit

Don't miss any updates from Barack Sign up today and follow your interest

Sign up »

Curious how Barack Obama uses Twi

Drocket was ##Harack@barna lel ouz.



1:375 145,68 605,661 8,680,081 Types.5. FO COLK he cours Links

Most don Neg Hone Stany links Torre Privacy personal New Assessment Received C 2011 of





















WWW.BARACKOBAMA.COM



Twiittaa käyttäjälle Barack Obama

@BarackObama





Seuraa



10 460 TWITTIA 655 583 SELIRATTUA

40 322 691 SEURAAJAA









Seuraajina Oona Vanhanen, Saija Viitala, Ilse Skog ja 100+

TWIITI Kaikki / Ei vastauksia



Barack Obama @BarackObama.

Ø 13 h

In a single moment 58 years ago today, Rosa Parks helped change this country. pic.twitter.com/C502SKfJnj





Barack Obama @BarackObama



Health insurance is important. Have the talk: OFA.BO/Vy9EJ9













Barack Obama 📀

@BarackObama

This account is run by Organizing for Action staff. Tweets from the President are signed -bo.

Washington, DC

& barackobama.com

Liittynyt maaliskuu 2007

11,6 t.

1 184

651 t.

42,7 milj.

SUOSIKIT

Lisää

Twiitit

Twiitit ja vastaukset



Barack Obama @BarackObama · 40 min

DYK: Someone working full-time at the current federal minimum wage makes only \$14,500 a year. Time to #RaiseTheWage.

Video communications

Facebook-videos

> 50 % growth in video views May-July

> 1 mrd views per day

> 65 % videos views in mobile



#Somenkieliset uutiset #19: Yhteisöllisen median trendit vuodelle 2015

SO ME CO

Employee advocacy

Human in social media

- Can participate actively
- Acts according to the situation
- No-nonsense
- Represents the company as an expert
- Is easily approachable



Company in social media

- Carefully planned content
- Tone of voice and the way of acting
- Target audience should be reached in a way that suits social media
- The company can promote its experts in social media channels
- It is crucial to educate the experts to act in social media according to the goals



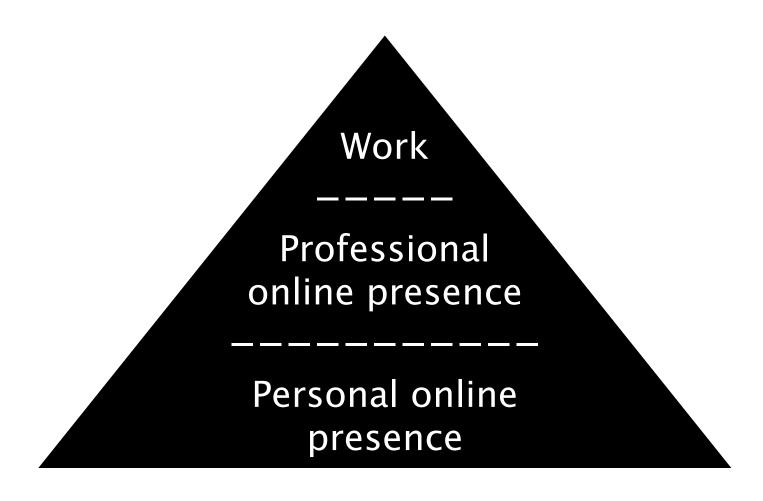
Employer advocacy

- Inspiring the employees to act and participate online
- Sharing information to own networks
- Employees act as themselves and represent the company



Disclaimers "Tweets represent myself" can and maybe should be used







Internal communications

Great way to enhance information flow and facilitate internal communications



Yammer



Facebook at work







The efficiency of messages will be measured more and more

Visibility Engagement Website traffic

Do not only automate but be present and participate!

Social media enables a new, more active way of doing communications

SO ME CO

Workshop: Facebook

People:

The network of friends
Co-operation network
Communications

Facebook pages External communications

Facebook groups
Internal communications





A lot of Facebook fans ≠ successfull Facebook marketing

The organic visibility on Facebook Pages is limited because of the Newsfeed algorithm

VALLEYWAG

Q Search

346,012 👌 13 🛨

Facebook Is Ending the Free Ride





Facebook pulled the best practical joke of the internet age: the company convinced countless celebrities, bands, and "brands" that its service was the best way to reach people with eyeballs and money. Maybe it is! But now that companies have taken the bait, Facebook is holding the whole operation hostage.





Our goal with News Feed has always been to show people the things they want to see.



Individual Facebook users receive an average of 1500 posts per day.

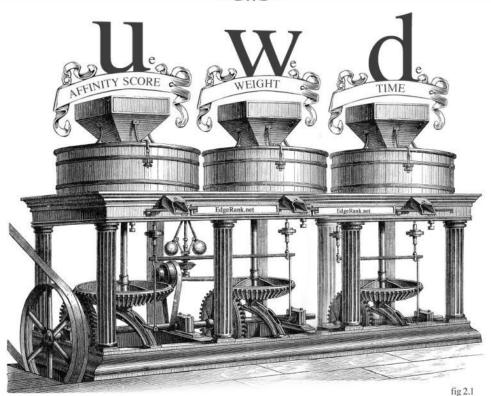
With the help of algorithm the number of posts is reduced to 300.



PRESENTING

EdgeRank

A GUIDE TO FACEBOOK'S NEWSFEED ALGORITHM



The algorithm used to be presented like this

f1g 2.1 Source: EdgeRank.net

 $\sum_{\text{edges e}} u_{\text{e}} w_{\text{e}} d_{\text{e}}$

 $U_e \sim$ affinity score between viewing user and edge creator

 W_c ~ weight for this edge type (create, connect, like, tag, ect.)

 $d_{\rm e}$ ~ time decay factor based on how long ago the edge was created



Workshop: How are you/your organization/UBC participating in Facebook? How should you be using Facebook?

SO ME CO

Workshop: Twitter

Businesses use Twitter to share information about their services, gather real-time market intelligence, and build relationships with customers, partners and influencers



Facts worldwide

- 288 million monthly active users
 - 500 million Tweets sent per day
- 80 % of accounts outside the U.S.
 - Twitter supports 33 languages



SUOMITY/ITTER

Calculating Finnish tweeps since February 7th 2013

301786

I'm currently finding 0 new tweeps/min.



Top #hashtags in the last 7 days

Thu	Fri	Sat	Sun	Mon	Tue	Wed
1. #vaalit2015	1. #vaalit2015	1. #vaalit2015	1. #vaalit2015	1. #vaalit2015	1. #vaalit2015	1. #vaalit2015
2. #digitalist	2. #liiga	2. #liiga	2. #veikkausliiga	2. #liiga	2. #liiga	2. #liiga
3. #halpuuttaminen	3. #tappara	#kärpät	#tähdettähdet	3. #tappara	3. #uclfi	#kärpät
4. #kokoomus	4. #kärpät	4. #lukko	4. #futiskierros	4. #kärpät	4. #tappara	4. #tappara
5. #liiga	5. #tvof	#tappara	#misssuomi	5. #lukko	5. #helsinki	#ntpaivat2015
6. #helsinki	6. #lukko	6. #salibandy	6. #marko2015	6. #jypliiga	6. #kokoomus	6. #uclfi
7. #leijonat	7. #koulutuslupaus	7. #asetaldehydi	7. #nhlfi	7. #helsinki	7. #mtvuutiset	7. #kokoomus
8. #tampere	8. #ff	8. #jypliiga	8. #eduskuntavaalit	8. #kokoomus	8. #tampere	8. #helsinki
9. #mtvuutiset	#siksiopiskelen	9. #kevät	9. #salibandy	9. #tampere	9. #eduskuntavaalit	9. #itk2015
10. #keskusta	10. #veikkausliiga	10. #kokoomus	10. #mtvf1	10. #mtvuutiset	10. #oksome15	10. #tampere



Twitter is open to the whole world.

Users follow each other, accounts are usually open and public.



Only one kind of accounts on Twitter that are used both privately and by companies and organizations.

Twitter-messages a.k.a.
Tweets are short:
max. 140 characters

Tweets usually contain a link and a #hashtag



Discussions around the topics with #hastags, with anyone who also is interested in the topic



Kela

@Kela uutiset

Twiittaamme ajankohtaisista #sosiaaliturva-asioista Kela-kärjellä. Kiireelliset kysymykset voit lähettää viestinta@kela.fi



Liittynyt joulukuu 2010

 TWIITIT
 SEURATUT
 SEURAAJAT
 SUOSIKIT

 833
 179
 2 757
 179



Museovirasto

@Museovirasto

Museovirasto tallentaa, tuottaa ja jakaa tietoa aineellisesta kulttuuriperinnöstä ja kulttuuriympäristöstä.

O Helsinki, Finland

@ nba.fi

Liittynyt lokakuu 2012

TWITTT SEURATUT SEURAAJAT

314 34 2 021



Liikennevirasto

@Liikennevirasto

Finnish Transport Agency. Liikennevirasto mahdollistaa toimivat, tehokkaat ja turvalliset matkat ja kuljetukset. #livitwiittaa arkisin.

@ liikennevirasto.fi

Liittynyt maaliskuu 2013

TWITTIT SEURATUT SEURAAJAT SUOSIKIT 1195 164 2 518 80



Tulli

@SuomenTulli

Suomen tullin virallinen Twitter-tili. Uutisia, ilmiöitä ja ajankohtaisia asioita. Asiakasneuvontaa (yksityishenk.) Tullineuvonnasta ark. 8-16, p. 0295 5201.

TWIITIT SEURATUT SEURAAJAT SUOSIKIT 329 67 599 45



Trafi

@Trafi Finland

Liikenteen turvallisuusvirasto -Trafiksäkerhetsverket - Finnish Transport Safety Agency

Finland

€ trafi.fi

Liittynyt maaliskuu 2011

TWITTT SEURATUT SEURAAJAT SUOSIKIT 635 185 2 463 25



Viestintävirasto

@viest virasto

Ajankohtaista Viestintävirastosta. Seuraa myös @CERTFI ja @Ficoradomain. Virasto somessa viestintavirasto.fi/viestintaviras...

Suomi Finland

TWIITIT SEURATUT SEURAAJAT SUOSIKIT 345 153 859 33



KKV

@kkv_uutiset

Kilpailu- ja kuluttajaviraston (KKV) sekä kuluttaja-asiamiehen ajankohtaisia kuulumisia. Kilpailuvirasto ja Kuluttajavirasto yhdistyivät 1.1.2013 KKV:ksi.

Finland

Liittynyt helmikuu 2011

TWITTT SEURATUT SEURAAJAT SUOSIK 790 50 1 371 7



Rakennusvirasto

@Rakennusvirasto

Helsingin katu- ja viheralueet sekä kaupungin toimitilojen suunnittelu ja rakennuttaminen. Ohje: jos loukkaannut, ymmärsit väärin. Ei 24/7. T: Twitter-tiimi

Helsinki, Finland

♠ hel.fi/rakennusvirasto

TWITTT SEURATUT SEURAAJAT SUOSIKIT 4 885 87 9 158 360



Pekka Sauri @pekkasauri SEURAA SINUA

Helsingin apulaiskaupunginjohtaja. Biträdande stadsdirektör i Helsingfors. Deputy Mayor, City of Helsinki.

- Helsinki, Finland
- Ø pekkasauri.fi
- Liittynyt maaliskuu 2011

TWIITIT SEURATUT SEURAAJAT SUOSIKIT 13,2 t. 1 680 27 t. 2 308



Matti Aho

@MattiAAho

Food safety and quality are my passion.

- Helsinki
- @ evira.fi
- (Liittynyt tammikuu 2012)

TWIITIT SEURATUT SEURAAJAT SUOSIKIT 580 81 403 170



Pekka Ruuhonen

@PekkaRuuhonen SEURAA SINUA

Verohallinnon pääjohtaja - twiitit ja ajatukset ovat omiani tai lainattuja. Director General of the Finnish Tax Administration -tweets mostly in Finnish

Helsinki

TWITTI SEURATUT SEURAAJAT SUOSIKIT 604 358 515 173

Do you prefer discussing either with a logo or with a human being?

Workshop: Whay kind of Tweets should you/your organization/UBC post? Which hashtags should be used and followed?

SO ME CO

Workshop: LinkedIn









Networking 2.0







We used to collect business cards.

Nowaways we google the person we meet and add him/her to our network.

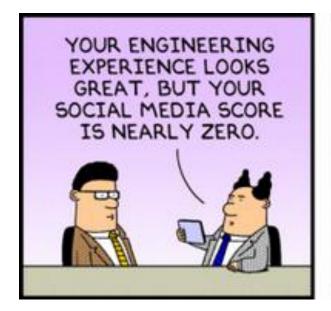


Communications, getting to know people and networking is getting more complex.

Information retrieval is getting much easier!

Our network recommends us the news we should follow from our own fields.









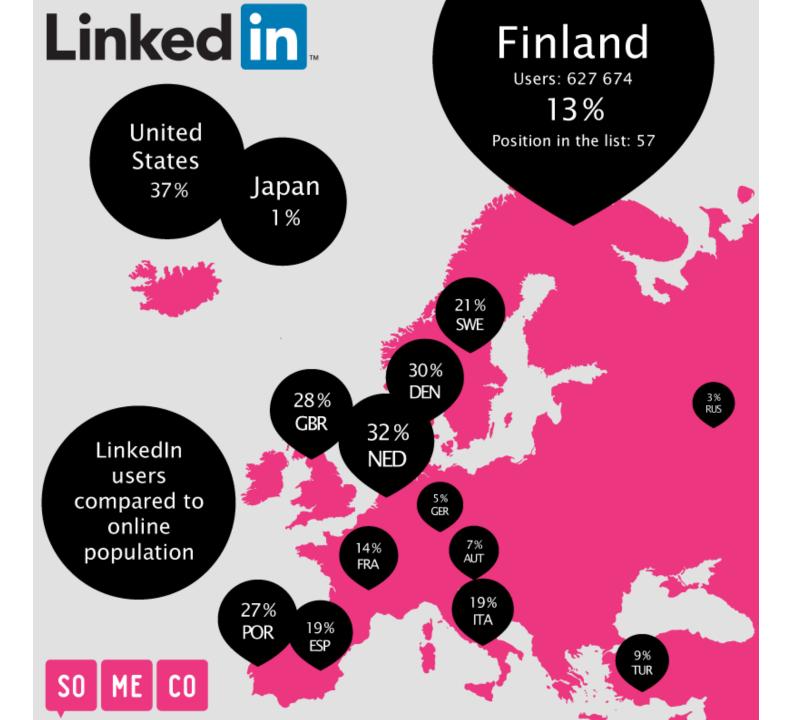




The most important social channel when it comes to business

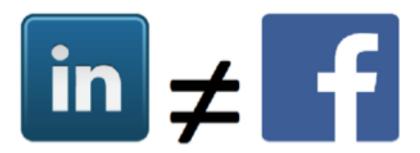


Worldwide: 347 million users Europe: 92 million users Finland: 773 000 users





L. Scott Harrell LinkedIn is NOT Facebook. Math problems, memes and what you're eating for dinner really don't belong on this network. Anyone else agree?



Please keep professional

Like (23,492) · Comment (2,670) · Share · 4h ago



Tero Revonmäki, Steve Nixon and 23,490 others





Bill Murray Link IN is nothing like Facebook. I do wish they had more choices to sort & amp; filter.

15m ago



Elias Chirico Agree...

12m ago



Rick A. Garlick, MBA Totally agree! If you want to share things that are not professional in nature, then please send a private note so the person receiving it can tell you to fill them in on Facebook.

12m ago



More than just online CV



Blogging on LinkedIn



Another Salesperson

Brian de Haaff



The First 90 Days in a New

Mary Barra in



How NOT To Motivate And Reward Employees

Bernard Marr In



My First 90 Days: How Starting a New Job Is Like Tara Hunt



The How is Important, The Why Is Critical

Kevin Decker



The Genius of Google's Invisibility Paul Petrone



Do You Get Stage Fright? Try These Tips.

Gretchen Rubin in



Our Time Is a Gift Bruce Kasanoff In



How much does "reading level" matter?

Shane Snow in



Stop Dragging Me into Board Meetings

Morten Lund 5



Your Tears Showed Me That You Cared



Sini Suutari Social Media Consultant and Coach at Someco Oy

Edit post

Peiliin katsomisen aika?

Jan 19, 2015

② 230

24

4

in

f





- "Toi on sellainen ammattivalittaja eikö me voida poistaa tää viesti meidän Facebook-seinältä kun tapaus on kerran jo käsitelty?"
- "Mutta kai me jotenkin voidaan vaikuttaa, mitä työntekijät julkaisun yhteyteen kirjoittaa?"
- "Voidaanko me kuitenkin lukea ja hyväksyä nämä seinäviestit etukäteen?"

Hymyilen myötätuntoisesti ja totean: "Ette voi."

Konsultin työn kiehtovimpia puolia on päästä näkemään laaja kattaus erilaisia



LinkedIn groups for internal use



LinkedIn Pages for external communications



Someco Oy

510 followers

✓ Following



Home

Analytics

Notifications

Share an update

Share with: All followers



Share

Share with your followers to drive engagement.

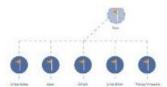
Analytics · What's New



Someco Oy sparraa yrityksiä käyttämään tehokkaasti yhteisöllistä mediaa ja tuottaa tarvittaessa sisällöt (kuvaa, tekstiä, videota), kampanjat sekä julkaisee sisällön optimaalisissa kanavissa. Someco... see more

Recent Updates

Someco Oy Blogissa uutta tietoa Facebook Global Pages -sivurakenteesta ja sen tarjoamista uusista kohdennusmahdollisuuksista eri maiden lisäksi kieliryhmille!



Facebook Global Pages tarjoaa kohdennusta myös kielialueille

someco.fl Facebook kehittää Global Pages -sivurakennetta: yhden maan alueelta löytyviin kieliryhmiin kohdentaminen mahdollistetaan

How You're Connected









9 first-degree connections

11 Employees on LinkedIn

See all ▶

Someco Oy Showcase Pages







Public Relations and... 1-10 employees

Showcase Pages



Someco Oy Showcase Pages





Workshop: How do you use LinkedIn? How should you/your organization/UBC use LinkedIn?







Thank you!

#SomenHermolla #Somenkieliset

someco.fi