



May 8, 2009

Dear UBC Contact Person,

Union of the Baltic Cities invites your city to participate in a survey to monitor the sustainable development of UBC member cities. This survey is a one of the only in the region as it covers more than 100 cities across 10 countries in the Baltic Sea Region. It is a great opportunity to evaluate how the quality of life in your city compares to that in other cities in the same region.

The survey is an integral part of our common UBC Agenda 21 Action Programme 2004-2009 – The Roadmap for Sustainable Baltic Cities. The sustainability of cities will be monitored three times during this six-year period. The first evaluation took place in 2004-2005 the second in 2006-2007 and now the third is at hand. This survey is joint survey together with Åbo Akademi University and Södertörn Högskola and their project RISKGOV funded by the Baltic Sea Region BONUS programme (Baltic Organisations Network for Funding Science EEIG, see <http://www.bonusportal.org/>).

The survey includes several parts of sustainable development and is also including questions about important general trends in near future as well as specific needs of your city administration. The questionnaire is built upon indicators related to the Agenda 21 Action Programme 2004-2009 and also all the themes of the Aalborg Commitments. We would like to clarify that the information will be handled confidentially.

We kindly ask You to be the person who will be responsible in coordinating the completion of the survey in your city as agreed in the telephone. The whole survey includes different parts and can therefore be divided and answered by several persons in your city.

Please note that more detailed information and guidance to fill in the survey you will find from the attached annex.

Please return the filled in survey latest by June 8 2009 to: tim.ng@turku.fi or UBC Commission on Environment and Sustainable Development Secretariat, Vanha Suurtori 7, FIN - 20500 Turku, Finland.

If you have any questions about the survey, do not hesitate to contact Mr. Björn Grönholm at UBC EnvCom Secretariat, phone +358 44 9075987 or by e-mail bjorn.gronholm@ubc.net.

Sincerely yours,

Pawel Zaboklicki

Secretary General

Per Boedker Andersen

President

Mikko Jokinen

Co-chairman

UBC – Commission on Environment

Union of the Baltic Cities

A. State of the Baltic Sea

In this chapter we are focusing on issues directly influencing on the State of the Baltic Sea

Water management and wastewater

1a	Does your city have a strategy/program for water management?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>		
1b	Does your city have a strategy/program for wastewater management?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>		
2	What is the annual water consumption (m ³ /person/year) of those connected to the city water network?	_____ m ³	Data from year _____	Estimated <input type="checkbox"/>		
3a	What percentage of the inhabitants is connected to wastewater treatment?	_____ %	Data from year _____	Estimated <input type="checkbox"/>		
3b	What percentage of <i>total wastewater from housing</i> is treated?	_____ %	Data from year _____	Estimated <input type="checkbox"/>		
3c	What percentage of phosphorous is removed in waste water treatment?	_____ %				
3d	What percentage of nitrogen is removed in waste water treatment?	_____ %				
4a	To what degree is your municipality responsible for environmental management of eutrophication of lakes and the Baltic Sea?	Voluntary <input type="checkbox"/>	← <input type="checkbox"/>	- <input type="checkbox"/>	→ <input type="checkbox"/>	Mandatory <input type="checkbox"/>
4b	In what extent is your municipality affected by problems related to eutrophication?	Not at all <input type="checkbox"/>	← <input type="checkbox"/>	- <input type="checkbox"/>	→ <input type="checkbox"/>	In a large extent <input type="checkbox"/>
5a	To what degree is your municipality responsible for ports and maritime transportations?	Voluntary <input type="checkbox"/>	← <input type="checkbox"/>	- <input type="checkbox"/>	→ <input type="checkbox"/>	Mandatory <input type="checkbox"/>
5b	In what extent is your municipality affected by problems related to ports and maritime transportations?	Not at all <input type="checkbox"/>	← <input type="checkbox"/>	- <input type="checkbox"/>	→ <input type="checkbox"/>	In a large extent <input type="checkbox"/>
6a	To what degree is your municipality responsible for environmental management of fisheries?	Voluntary <input type="checkbox"/>	← <input type="checkbox"/>	- <input type="checkbox"/>	→ <input type="checkbox"/>	Mandatory <input type="checkbox"/>
6b	In what extent is your municipality affected by problems related to fisheries?	Not at all <input type="checkbox"/>	← <input type="checkbox"/>	- <input type="checkbox"/>	→ <input type="checkbox"/>	In a large extent <input type="checkbox"/>

Air pollution

7 What is the annual number of days when the limit value of:

SO₂ is exceeded (EU limit value 125 µg/ m³/24 h) ? _____ number of days Data from year _____ Estimated

NO₂ is exceeded (EU limit value 200 µg/ m³/1 h)? _____ number of days Data from year _____ Estimated

Free particles (PM₁₀) is exceeded (EU limit value 50 µg/m³/24 h)? _____ number of days Data from year _____ Estimated

If you have data for the following EU target 2010 pollutants, please answer also to :

Free particles (PM₂₅) is exceeded (EU limit value 20 µg/ m³/24 h)? _____ annual average Data from year _____ Estimated

NO₃ is exceeded (EU limit value 40 µg/ m³/1 h)? _____ annual average Data from year _____ Estimated

8a How many tonnes are the CO₂ emissions per capita per year in the whole city? _____ tonnes Data from year _____ Estimated

8b Does your city have a CO₂ reduction target? No Planning within 3 years Yes

If yes, could you specify the target: _____

8c What is the main source of CO₂ in the city?

Industry

Buildings

Transport

9a To what degree is your local management responsible for environmental management of chemical pollutions?

Voluntary ← - → Mandatory

9b In what extent is your municipality affected by problems related to chemical pollutions?

Not at all ← - → In a large extent

B. Transport

10 Is your city transport plan integrated with:

Sustainable development strategy?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
Land use plan?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
Social planning?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
City strategic planning?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
Policies to reduce/counteract urban sprawl?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
Our city does not have a city transport plan <input type="checkbox"/>			

11 Does your city have the following measures to increase traffic safety:

Lowered speed limit policies?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
Traffic moderation?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
Other, what? _____	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>

12 Is your city planning to

Increase/improve the biking network?	Not at all <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
Enlarge/make pedestrian areas?	Not at all <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
Improve public transport?	Not at all <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>

13 Transport modes in your city:

Percentage of all trips made by private car	_____ %	Data from year _____	Estimated <input type="checkbox"/>
Percentage of all trips made by public transport	_____ %	Data from year _____	Estimated <input type="checkbox"/>
Percentage of all trips made by bike	_____ %	Data from year _____	Estimated <input type="checkbox"/>
Percentage of all trips made by walking	_____ %	Data from year _____	Estimated <input type="checkbox"/>

C. Planning and Governance

14 Inhabitants living within a distance of less than 300 meters of public transport connection (e.g. bus or tram stop, train or metro station etc.) in the whole city.

_____ % Data from year _____ Estimated

15 Inhabitants living within a distance of less than 300 meters of public green areas (at least 2,000 m²) in the whole city.

_____ % Data from year _____ Estimated

16 Does your city plan and build more on Greenfield or brownfield areas? Estimate the trend on a scale greenfield – brownfield.

Greenfield only both equally Brownfield only

17 Living space in homes per capita (m²/person) _____ m² Data from year _____ Estimated

18a To what degree is your local management responsible for environmental management of biodiversity impacts?

Voluntary ← - → Mandatory

18b In what extent is your municipality affected by problems related to biodiversity impacts?

Not at all ← - → In a large extent

UBC Survey of Sustainable Development 2009

19 Describe the division mainly responsible for (you are allowed to put more than one cross in the tables)		Planning	Decision	Implementation	Monitoring	
		19a	Urban planning	National authority	<input type="checkbox"/>	<input type="checkbox"/>
		Regional authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Local authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19b	Transport planning	National authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Regional authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Local authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19c	Ports and maritime transportation	National authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Regional authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Local authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Private institution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19d	Energy production and distribution	National authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Regional authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Local authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Private institution	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19e	Environmental management of eutrophication of lakes and the Baltic Sea	National authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Regional authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Local authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19f	Environmental management of fisheries	National authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Regional authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Local authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19g	Biodiversity impacts	National authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Regional authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Local authority	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

20 Which threat in the Baltic Sea Region does Your municipality experience as the biggest threat? Please motivate!

Eutrophication. _____

Biodiversity impacts. _____

Fisheries. _____

Ports and maritime transportations. _____

Chemical pollutions. _____

Migration _____

Change of climate _____

Urban sprawl _____

Economical crisis _____

Other, what? _____

D. Green Procurement

21a Has your local authority got a procurement policy detailing green or other sustainability principles?

- No
- No but planning
- Yes, but there are no binding provisions which could be monitored or sanctioned
- Yes, this policy includes binding provisions to purchasers

21b Is your green procurement policy focused on particular goods or services? Please specify:

- | | | |
|---|-----------------------------|------------------------------|
| Environmentally friendly electricity | No <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Environmentally friendly Vehicles | No <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Cleaning services | No <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Environmentally friendly Buildings | No <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Environmentally friendly office furniture | No <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Ecological food products | No <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Recycled paper | No <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Other, what? _____ | No <input type="checkbox"/> | Yes <input type="checkbox"/> |

22 Is your city administration implementing an internationally standardised environmental management and auditing system (EMAS, Ecobudget, ISO 14001 or other)?

- No Yes, Which sector(s) are involved?: _____

23 Are the following principles *integrated* in the city overall strategy

- | | | | |
|-------------------------|-----------------------------|--|------------------------------|
| Sustainable development | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Cross-sectoral planning | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Participatory planning | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |

24 Sustainable development capacity building in the city includes

- | | | | |
|-----------------------------------|-----------------------------|--|------------------------------|
| SD information for city employees | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Campaigns | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |
| City council briefings | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Workshops | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Seminars | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Cross-sectoral meetings | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Trough the internet | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |
| To other stakeholders | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |
| Other, what? _____ | No <input type="checkbox"/> | Planning within 3 years <input type="checkbox"/> | Yes <input type="checkbox"/> |

E. Energy Policy

25a What are the main heating sources in your city?

Natural gas _____% Coal _____% Oil _____% Distance electricity heating _____%
 Biomass energy _____% Other sources _____%, what? _____

25b Heating energy originated from renewable sources as a fraction of total consumption

In the whole city _____% Data from year _____ Estimated
 City administration _____% Data from year _____ Estimated

26 Do you have an energy balance of your city?

No Planning within 3 years Yes

26b Does your city have a person responsible for energy related issues?

No Yes Name _____

F. Waste Management

27a Is your city implementing a recycling process of waste by fraction?

No Planning within 3 years Yes

27b What percentage of the total amount of waste is recycled in your city?

_____ % Data from year _____ Estimated

27c What are the biggest challenges for waste recycling in the city?

	Not at all	←	-	→	Very much
Funding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Logistics	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lack of interest	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lack of knowledge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

27d What percentage of household waste is recycled per waste fraction in your city?

Paper _____%
 Glass _____%
 Metals _____%
 Plastic _____%
 Biowaste _____%
 Hazardous waste _____%

28 What actions, decisions or similar are needed in order to increase recycling in your city, in general?

G. Social Dimension

29a	Does the city have an action plan to reduce noise pollution?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
29b	Does the city map quiet zones/spots?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
29c	Does your city have a noise map?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
30	Does your city evaluate citizens health/well-being with questionnaire or similar?	No <input type="checkbox"/>	Yes <input type="checkbox"/>	
31	What percentage of households in your city is located below the national poverty line?	_____ %	Data from year _____	Estimated <input type="checkbox"/>
32	What is the unemployment rate in your city?	_____ %	Data from year _____	Estimated <input type="checkbox"/>
33a	What is the net rate of migration in you city? Please indicate immigration to the city with + nn ‰ and emigration from the city with - nn ‰	_____ ‰	Data from year _____	Estimated <input type="checkbox"/>
33b	What is amount of immigrant people in your city?	_____ ‰	Data from year _____	Estimated <input type="checkbox"/>
34	What was the election turnout in the last local elections?	_____ %	Data from year _____	
35a	What is the number of female and male members in city council? Females _____ Males _____	_____	Data from year _____	Estimated <input type="checkbox"/>
35b	What is the number of city council members under the age of 35?	_____	Data from year _____	Estimated <input type="checkbox"/>
36	Does your city have health promotion programmes?	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/> Since? _____
37	Does the city evaluate citizens' satisfaction with the city as a place to live? If you answered yes please answer also 30b:	No <input type="checkbox"/>	Planning within 3 years <input type="checkbox"/>	Yes <input type="checkbox"/>
38	Percentage of citizens' satisfaction with the city as a place to live	_____ %	Data from year _____	
39	Age structure in the city Population between ages 0-14 _____ % Population between ages 15-24 _____ % Population between ages 24-44 _____ % Population between ages 45-64 _____ % Population over the age of 65 _____ % Data from year _____		Education structure Basic / compulsory _____ % Vocational _____ % Polytechnic _____ % Higher education _____ %	

H. Trends and Needs

Please mention most important trends for each of the followings areas of the BSR.

	not important	←	-	→	important
40 Within your region					
The state of the Baltic Sea	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Northern dimension in the EU	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sustainable regional transport policy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sustainable energy policy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increased Social integration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improved cultural understanding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Balanced and sustainable migration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
41 Within your city according to you					
SD plan integrated in to city policies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sustainable transport policy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sustainable energy policy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increased Social integration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improved cultural understanding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Balanced and sustainable migration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Green procurement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SD implementation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
42 Capacity building needs in your city					
Time Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Policy formulation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Project Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cross-sectoral cooperation / skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cross-national cooperation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication strategy skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
EU policy implementation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
43 Your UBC cooperation interest					
City to city cooperation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UBC joint projects	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cooperation with other EU networks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Single thematic activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Strengthening UBC organisation/network	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contacts to certain cities/countries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Neighbourhood cooperation trough UBC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The survey was answered or coordinated by / Contact information:

Name: _____
 Title: _____
 Address: _____
 Phone: _____
 Fax: _____
 E-mail: _____

When answering the survey:

- 1 Save the questionnaire on your computer
- 2 Fill in the questionnaire
- 3 Save it again on your computer
- 4 Send the saved questionnaire document in the email or by mail!!!!

Please return the survey to the following address by the June 8 2009:
 UBC Commission on Environment and Sustainable Development Secretariat
 Vanha Suurtori 7 FIN-20500 Turku, Finland
 OR tim.ng@turku.fi

Thank you for your cooperation and assistance!